



Limited Labor & Parts Warranty Statement

OMER USA, Inc. lifts are guaranteed to the original owner. OMER USA shall repair or replace, at OMER's discretion, for the full warranty period, those parts that prove upon inspection to be defective, and pay for reasonable costs of transportation and/or labor for replacement of said parts for the warranty period stated below. This warranty shall not apply unless the product is installed, used, and maintained according to OMER's specifications set for in OMER's Installation, Operation and Maintenance Manuals. Use of any unapproved parts or accessories will void your warranty. This limited warranty extends only to the original purchaser and is not transferable.

This warranty does not cover normal maintenance or adjustments, damage or malfunction caused by improper handling, installation, abuse, misuse, negligence, carelessness of operation, or normal wear and tear. In addition, this warranty does not cover equipment when repairs have been made by anyone other than a service technician that has been approved in writing by the OMER Service Department.

This warranty is exclusive and is in lieu of all other warranties expressed or implied including any implied warranty of fitness for a particular purpose, which implied warranties are expressly excluded. No employee, agent, representative, dealer, or other person or entity is authorized to give any warranties of any nature on behalf of OMER USA, Inc. The remedies described are exclusive and in no event shall OMER USA, Inc. be liable for special, consequential, or incidental damages for the breach of or delay in performance of the warranty.

General Warranty Policy for all OMER USA Products:

1. **Parts:** 24 Months
2. **Labor:** 12 Months
3. **Structural:** 60 Months

General Warranty Terms and Conditions:

1. The warranty will commence from the date of the initial invoice.
2. OMER USA, Inc. will provide the most cost-effective shipping option for warranty items. If a customer requests that a part be shipped by a more expeditious method, the difference in cost shall be covered by said customer.

3. Warranty does not apply in cases where equipment has been damaged due to improper storage, improper use, uneven loading, accident (including transportation), modifications, or any other causes which are not the result of defective materials or workmanship. Please refer to the product manuals (and ALL documentation where it applies) included in the scope of delivery with every product.
4. Warranty claims MUST be submitted via email or fax and must include a detailed description of the issue that initially incited the claim, in addition to photographic evidence of the part in question.
5. All warranty service work requires written approval by an authorized OMER USA, Inc. representative (Service Manager, Sales Manager, or General Manager) prior to starting any work, travel, etc. Without prior approval, any warranty work expenses will be declined. compensation.
6. A completed “*Service Itinerary Report*” with customer signature needs to be submitted to OMER USA with each Service Expense Report within five (5) working days after completing the work. Failure to comply with these policies may result in non-reimbursement for such work.

Brandon Baty/Service Manager



OMER USA Inc.

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